

# **TROUBLESHOOTING**

## **COMMON PROBLEMS AND SOLUTIONS**

### **MACHINE WON'T TURN ON**

1. Are you using a recommended IEC-GFI cord?
2. Is the IEC-GFI cord properly plugged into the machine itself?
3. Is the IEC-GFI cord properly plugged into a live power circuit? Has a breaker tripped?
4. Is the live power circuit a full 120v AC?
5. Try another 120v AC outlet on a different circuit.
6. Press the "on" button.
7. Has the circuit breaker reset (R-button beside the power switch) tripped on the Polar Breeze machine? If so, wait a couple minutes for cool-down and press 'R' to reset.
8. Wait two or three minutes and push the 'ON/OFF' button and try restart.

### **MACHINE TURNS ON BUT RUNS WITH LITTLE OR NO AIR FLOW OR PRESSURE**

1. This is usually due to insufficient power to the Polar Breeze machine but may also indicate partial failure of the turbine blower. Check your powering circuits first with another Polar Breeze or similarly-powered device. If there is sufficient power on another circuit or machine, your Polar Breeze needs to be serviced. Call Statim Technologies at 877-474-2841

### **MACHINE RUNS, BUT DOES NOT COOL**

Call your service technician as this is usually a failure of the refrigerant compressor or its refrigerant charge. Call 877-474-2841

### **NOT ENOUGH POWER USING A GENERATOR**

A 1,000-watt generator (in standard but not ECO mode) will start one machine. It takes 900 watts to start a machine and approximately 860-watts to continue running. If you try to start two machines on a 1,000 watt generator, there is insufficient power and they *will not* start.

DO NOT USE AN ECO START ON ANY GENERATOR. TURBINE BLOWER WILL NOT START WITH LOWERED VOLTAGE AND DAMAGE THE COMPRESSOR'S STARTING CAPACITOR MAY HAPPEN AS A RESULT.

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